

## **Information on realizing the right of withdrawal Cancellation policy**

### **Right of withdrawal**

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day of the conclusion of the contract.

To exercise your right of withdrawal, you must send us

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**Wiener Schule für Osteopathie GmbH, Frimbergergasse 6-8, 1130 Vienna**  
+43 (0) 1/879 38 26 – 0 | [office@wso.at](mailto:office@wso.at)

by means of a clear declaration (e.g. a letter sent by post or e-mail) of your decision to revoke this contract. You can use the attached model withdrawal form for this purpose, which is, however, not mandatory.

To comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

### **Consequences of withdrawal**

If you withdraw from this contract, we must repay you all payments that we have received from you, including the delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without delay and at the latest within fourteen days from the day on which we received the notification of your withdrawal from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment.

## **Dismissal of the right of withdrawal**

The consumer has no right of withdrawal (right of cancellation) for the delivery of digital content not stored on a physical data carrier if the trader - with the express consent of the consumer, combined with the consumer's confirmation of knowledge of the loss of the right of withdrawal (right of cancellation) in the event of premature commencement with the performance of the contract and after providing a copy or confirmation in accordance with section 7(3) FAGG - has commenced delivery before the expiry of the otherwise existing withdrawal period.

Pursuant to section 7(3) FAGG, the consumer shall be provided with a confirmation of the concluded contract on a durable medium (e.g. e-mail) together with the information referred to in section 4(1) FAGG within a reasonable period of time after the conclusion of the contract, but at the latest before the commencement of the performance of the service, unless this information has already been provided on a durable medium. The confirmation of the contract shall in any case contain a confirmation of the consent to the immediate performance of the service and the confirmation of the consumer's knowledge of the thereby effected lapse of the right of withdrawal (right of cancellation).

## Withdrawal form

(If you wish to cancel the contract, please fill in and return this form)

To

**Wiener Schule für Osteopathie GmbH**  
**Frimbergergasse 6-8, 1130 Wien**

I hereby revoke the contract I have concluded for the purchase of the following digital content (video courses):

**Name of the product / video course**

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**Booking date**

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**Name of the consumer**

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**Address of the consumer**

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**Signature of the consumer** (only if sent by paper)

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**Date**

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